

Milan Public Utilities Authority Water Quality Report for 2025

Is my drinking water safe?

Yes, our water meets all of EPA's health standards. We have conducted numerous tests for over 80 contaminants that may be in drinking water. As you'll see in the chart on the back, we only detected 8 of these contaminants. We found all of these contaminants at safe levels.

What is the source of my water?

Your water, which is ground water, comes from a sand aquifer. Our goal is to protect our water from contaminants, and we are working with the State to determine the vulnerability of our water source to **potential** contamination. The Tennessee Department of Environment and Conservation (TDEC) has prepared a Source Water Assessment Program (SWAP) Report for the untreated water sources serving water to this water system. The SWAP Report assesses the susceptibility of untreated water sources to **potential** contamination. To ensure safe drinking water, all public water systems treat and routinely test their water. Water sources have been rated as reasonably susceptible, moderately susceptible, or slightly susceptible based on geologic factors and human activities in the vicinity of the water source. The Milan Public Utilities sources rated as slightly susceptible to potential contamination.

An explanation of Tennessee's Source Water Assessment Program, the Source Water Assessment summaries, susceptibility scorings and the overall TDEC report to EPA can be viewed online at

<https://www.tn.gov/environment/program-areas/wr-water-resources/water-quality/source-water-assessment.html>.

A wellhead protection plan is available for your review by contacting Joe Waldrup at the Milan Public Utilities between 7:00 A.M. to 4:00 P.M. weekdays. The phone number is (731) 414-8309.

Why are there contaminants in my water?

Drinking water, including bottled water, may reasonably be expected to contain at least some small amounts of contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline (800-426-4791).

Este informe contiene información muy importante. Tradúscalo o hable con alguien que lo entienda bien.

For more information about your drinking water, please call Joe Waldrup at 731-686-1537.

How can I get involved?

Our Utility Board meets on the second Thursday of each month at 5:15 p.m. at Milan Utility Department which is located at 1085 South Second Street. Please feel free to participate in these meetings.

Is our water system meeting other rules that govern our operations?

The State and EPA require us to test and report on our water on a regular basis to ensure its safety. We have met all of these requirements. Results of unregulated contaminant analysis are available upon request.

Other Information

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

Contaminants that may be present in source water:

- Microbial contaminants, such as viruses and bacteria, may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.
- Inorganic contaminants, such as salts and metals, can naturally occur or result from urban stormwater runoff, industrial, or domestic wastewater discharges, oil and gas production, mining, or farming.
- Pesticides and herbicides, which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses.
- Organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and

petroleum production, and can also come from gas stations, urban stormwater runoff, and septic systems.

- Radioactive contaminants, which can naturally occur or be the result of oil and gas production and mining activities.

To ensure that tap water is safe to drink, EPA and the Tennessee Department of Environment and Conservation prescribe regulations which limit the amount of certain contaminants in water provided by public water systems. FDA regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

Do I Need to Take Special Precautions?

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised people with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about not only their drinking water, but food preparation, personal hygiene, and precautions in handling infants and pets from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbiological contaminants are available from the Safe Drinking Water Hotline (800-426-4791).

Lead in Drinking Water

Lead can cause serious health problems, especially for pregnant women, infants and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Milan Public Utilities is responsible for providing high quality drinking water but cannot control the variety of materials used in plumbing components. Because lead levels may vary over time, lead exposure is possible even when your tap sampling results do not detect lead at one point in time. You can help protect yourself and your family by identifying and removing lead materials within your home plumbing and taking steps to reduce your family's risk. Using a filter, certified by an American National Standards Institute accredited certifier to reduce lead, is effective in reducing exposure. Use only cold water for drinking, cooking and making baby formula. Boiling water does not remove lead from water. Before using water, flush your pipes for several minutes. You can do this by running your tap, taking a shower, doing laundry or a load of dishes. If you have a lead service line or galvanized requiring replacement service line, you may need to flush your pipes for a longer period. If you are concerned about lead in your water, you may wish to have your water tested, contact Milan Public Utilities Authority at 731-686-1537. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available at <https://www.epa.gov/safewater/lead>.

Water System Security

Following the events of September 2001, we realize that our customers are concerned about the safety of their drinking water. We urge the public to report any suspicious activities at any utility facilities, including treatment plants, tanks, fire hydrants, etc. to 731-686-1537.

Think before you flush!

Flushing unused or expired medicines can be harmful to your drinking water. Properly disposing of unused or expired medication helps protect you and the environment. Keep medications out of Tennessee's waterways by disposing in one of our permanent pharmaceutical takeback bins. There are nearly 100 take back bins located across the state, to find a convenient location please visit: <https://tdeconline.tn.gov/rxtakeback/>

Water Quality Data

What does this chart mean?

- **MCLG** - Maximum Contaminant Level Goal, or the level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.
- **MCL** - Maximum Contaminant Level, or the highest level of a contaminant that is allowed in drinking water. MCLs are set as close to MCLGs as feasible using the best available treatment technology. To understand the possible health effects described for many regulated constituents, a person would have to drink 2 liters of water every day at the MCL level for a lifetime to have a one-in-a-million chance of having the described health effect.
- **MRDL**: Maximum Residual Disinfectant Level or MRDL: The highest level of a disinfectant allowed in drinking water. There is convincing evidence that the addition of a disinfectant is necessary for the control of microbial contaminants.
- **MRDLG**: Maximum residual disinfectant level goal. The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.
- **AL** - Action Level, or the concentration of a contaminant which, when exceeded, triggers treatment or other requirements which a water system must follow.
- **Parts per million (ppm) or Milligrams per liter (mg/l)** – explained as a relation to time and money as one part per million corresponds to one minute in two years or a single penny in \$10,000.
- **Parts per billion (ppb) or Micrograms per liter** - explained as a relation to time and money as one part per billion corresponds to one minute in 2,000 years, or a single penny in \$10,000,000.
- **Picocuries per liter (pCi/L)** - picocuries per liter is a measure of the radioactivity in water.
- **RTCR** – Revised Total Coliform Rule. This rule went into effect on April 1, 2016, and replaces the MCL for total coliform with a Treatment Technique Trigger for a system assessment.
- **TT** - Treatment Technique, or a required process intended to reduce the level of contaminants in drinking water.

Contaminant	Violation Yes/No	Level Found	Range of Detections	Date of Sample	Unit Measurement	MCLG	MCL	Likely Source of Contamination
Total Coliform Bacteria	No	0		2025		0	<2 positive samples	Naturally present in the environment
Total Coliform Bacteria (RTCR)	No	0		2025		0	TT Trigger	Naturally present in the environment
Combined radium	No	2.80		2020	PCi/l	0	5	Erosion of natural deposits
Copper	No	2025-1 0.0149 90 th % 2025-2 90 th % 0.02	0.0006 - 0.0669	2025	ppm	1.3	AL=1.3	Corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives
Fluoride	No	0.36 AVG.	0.31-0.41	2025	ppm	4	4	Erosion of natural deposits; water additive which promotes strong teeth; discharge from fertilizer and aluminum factories
Lead ¹	Yes	2025-1 3.0 90 th % 2025-2 90 th % 3.20	0.1-32.5	2025	ppb	0	AL=15	Corrosion of household plumbing systems, erosion of natural deposits
Sodium	No	3.50		2023	ppm	N/A	N/A	Erosion of natural deposits; used in water treatment
TTHM [Total trihalomethanes]	No	11.4	6.3-11.9	2025	ppb	n/a	80	By-product of drinking water chlorination
Haloacetic Acids (HAA5)	No	1.00	0.80-18.0	2025	ppb	N/A	60	By-product of drinking water disinfection.
Chlorine	No	0.99 AVG.	0.60-1.33	2025	ppm	4	4	Water additives are used to control microbes.

¹ During the most recent round of Lead and Copper testing 2 out of 120 households sampled contained concentrations exceeding the action level for Lead. **Exposure to lead in drinking water can cause serious health effects in all age groups. Infants and children can have decreases in IQ and attention span. Lead exposure can lead to new learning and behavior problems or exacerbate existing learning and behavior problems. The children of women who are exposed to lead before or during pregnancy can have increased risk of these adverse health effects. Adults can have increased risks of heart disease, high blood pressure, kidney, or nervous system problems. Action level exceedances were resampled and returned in compliance.**

Violation of reporting requirements: Internet link on customers bill was incorrect. The link was corrected and sent out to customers in December 2025.

A completed Lead Service Line Inventory is available at the Milan Public Utility Authority office at 1085 South Second Street. The inventory is for viewing only.